

Erik Rökaas

930 Thomas Avenue, Apt. 9, San Diego, CA 92109

Cell: 530-295-7026

erik@rokaas.com

Summary

- Searching for a career that will expand upon my learning, leadership, and multi-language skills.

Education

2008 **Masters Degree: Supply Chain Design and Management**
Chalmers University of Technology, Gothenburg (Sweden)

2006 **B.S. Degree: Industrial Engineering and Management**
Chalmers University of Technology, Gothenburg (Sweden)

Extended Education

2007 **Erasmus Exchange Student**
Università Commerciale Luigi Bocconi, Milan (Italy)

Sales and Key Account Management
E-Marketing
Business Strategy
Management Consulting
Management of Fashion and Design

2007 **Extended Courses**
Stanford University and University of California, Berkeley, California (USA)

Modeling and Design of Organizations
Success Factors in High Technology Management

2002 **Intensive Language Training Program**
Estudio Sampere Escuela de Traductores e Intérpretes, Alicante (Spain)

Employment History

2008-present **Consular Assistant for Technology & Trade, Consulate of Sweden San Diego**

- Sweden-US Trade Linking
- Business Trend Analysis
- Newsletter Writing and Editing
- Event Planning and Execution
- Consular Service Management

2007-present **Board Member, tenant-owners' association Johanneberg 1937**

- Procurement Management
- Budget Management
- Event Coordinator
- Finance Auditor

2003-2007 **Technical Advisor/Sales, consumer electronics company Onoff AB**

- Customer Service: Solutions Management
 - Sales: Customer Solutions
 - Experienced with Computerized Sales System, Customer Profiling, Contracts, and Payments Processes.
 - Employee Trainer: Products, Sales and Customer Service.
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Skills and Abilities

Language skills

- English: Fluent reading, writing and speaking skills.
- Swedish: Fluent reading, writing and speaking skills (native language).
- Norwegian: Excellent reading, writing and speaking skills.
- Spanish: Very good reading, writing and speaking skills.
- German: Very good reading, writing and speaking skills.
- Danish: Very good reading, writing and speaking skills.
- Italian: Good reading, writing and speaking skills.

Computer skills

- Microsoft Windows
- Microsoft Office
- Data Information Systems: Business and Sales Systems

Management skills

- Trainer : Employee and Peer Training
- Leadership and Management: Athletic Team Captain and University Sports Faculty Leader
- Customer Service: Direct Customer Contact Sales and Product Technical Service